

Welcome to Coloplast Care

Dear Valued Customer,

Welcome to the Coloplast Care program, offered free by Coloplast. As your Ostomy Advising Team, we're here to provide lifestyle and product education tailored to your needs and support you in managing your ostomy. Contact us at 1-877-858-2656 for assistance with lifestyle changes, product options, reimbursement, and finding a supplier.

The included Care Wellness Kit, requested by you or your healthcare provider, offers educational support and may include product samples to guide your journey. A dedicated advisor will reach out within ten days to confirm you've received your package and address any questions.

We understand your journey involves various companies and healthcare providers. A diagram on the back of this letter illustrates these connections, ensuring comprehensive care and product access. Discover the benefits of your Coloplast Care enrollment.

Thank you for choosing Coloplast Care. We look forward to connecting with you soon.

Your Ostomy Advising Team
1-877-858-2656
care-us@coloplast.com

Information from Coloplast Care is for educational purposes only. It is not intended to substitute for professional medical advice and should not be interpreted to contain treatment recommendations. You should rely on the healthcare professional who knows your individual history for personal medical advice and diagnosis.

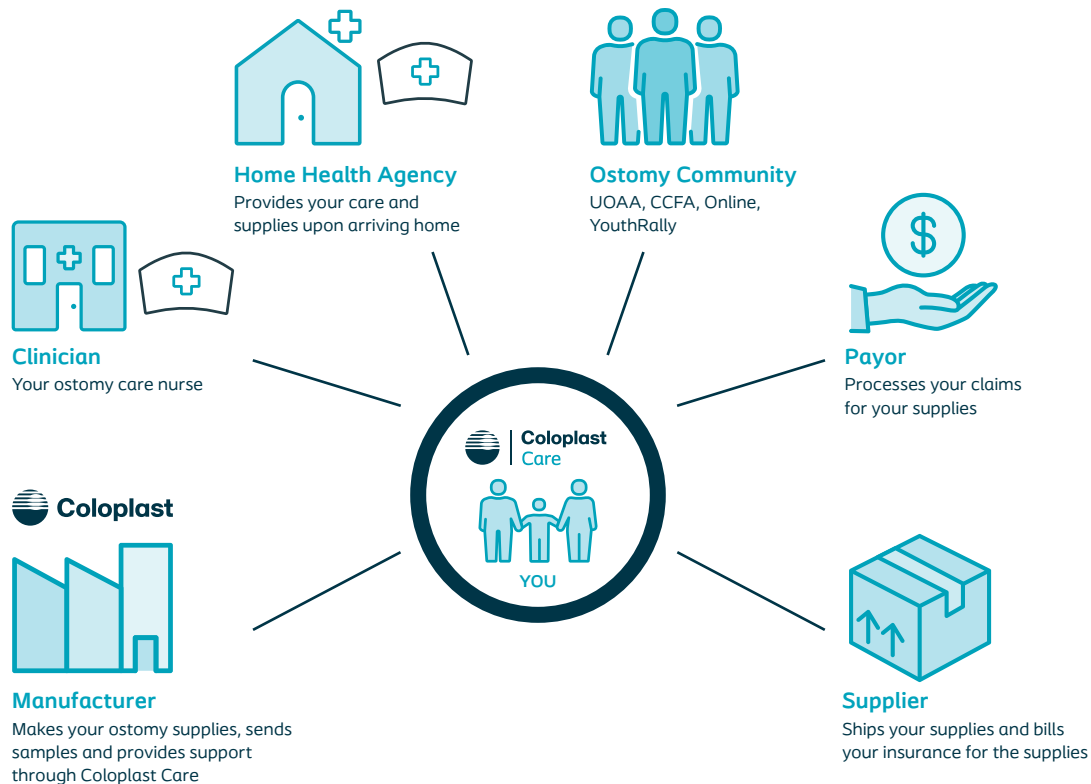


Save our number in
your phone as
Coloplast Care:
1-877-858-2656
so you'll know it's us!

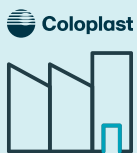


Scan the QR
code to save
our number.





Delivering Personalized Care Solutions. Simply. Reliably. For You.



Supporting your needs

Our team of dedicated Care Advisors are the foundation of the Coloplast Care program. The Advisors are available Monday through Friday from 8 am – 6 pm Central Time. You may also visit the Coloplast website at ostomy.coloplastcare.us to help with your transition from hospital to home.



Ordering products

Although we manufacture ostomy products, and provide you with resources, you will purchase ostomy products directly from our supplier partners. In most cases the supplier will bill your insurance provider directly for the products you order. If you are not yet in communication with a supplier, please contact us to help find a supplier for your specific needs.



Transitional Care

You may be receiving visits from a Home Health Agency Nurse. You might receive your supplies from home health while in their care, or your order may be billed to your insurance depending on your insurance.



Coloplast Care

Coloplast Care is our consumer support program that provides you with the product and lifestyle support and tools to help start your new routine in managing your ostomy. By providing consumers and their caregivers with information and support, Coloplast Care makes the transition back to daily life easier.

Contact us today with any questions you may have at 1-877-858-2656.