

# Why is my catheter supplier telling me my catheter isn't covered by my insurance plan?

## Did you know?

It is important to know that insurance companies that cover catheters do not dictate which catheter brand you receive. We can help you find supplier options that are in-network with your insurance and will dispense the catheter you and your clinician determined would work best for you.



All intermittent catheters are grouped into one of three billing codes:

HCPCS	A4351	A4352	A4353
Description	Intermittent urinary catheter, straight tip, with or without coating (teflon, silicone, silicone elastomer, or hydrophilic, etc.), each	Intermittent urinary catheter, coudé (curved) tip, with or without coating (teflon, silicone, silicone elastomeric, or hydrophilic, etc.), each	Intermittent urinary catheter, with insertion supplies
<b>Catheter examples:</b>  <i>(list is illustrative and not all inclusive of all products)</i>	<ul style="list-style-type: none"> <li>• Luja™ Female</li> <li>• SpeediCath® Standard</li> <li>• SpeediCath® Compact Female</li> <li>• SpeediCath® Soft</li> <li>• Self-Cath®</li> <li>• Off Brand Uncoated</li> <li>• Off Brand Pre-lubricated</li> </ul>	<ul style="list-style-type: none"> <li>• Luja™ Coudé</li> <li>• SpeediCath® Coudé</li> <li>• Self-Cath® Coudé</li> <li>• SpeediCath® Flex Coudé Pro</li> <li>• Off Brand Uncoated</li> <li>• Off Brand Pre-lubricated</li> </ul>	<ul style="list-style-type: none"> <li>• SpeediCath® Flex Set</li> <li>• SpeediCath® Compact Set</li> <li>• SureCath® Set</li> <li>• Off Brand Uncoated</li> <li>• Off Brand Pre-lubricated</li> </ul>

If you are told that your preferred catheter is not covered by your insurance plan, it most likely means that the supplier chooses not to provide it.

**But Your Choice Matters!** Every person's anatomy is unique and choosing the most appropriate catheter is an important decision made between you and your physician. If your supplier is unable to provide your preferred catheter, inform your healthcare provider and enroll in Coloplast Care. In addition to our education, we may be able to help you in finding a supplier who can dispense your catheter of choice.

Prior to use, refer to product labeling for complete product instructions for use, contraindications, warnings and precautions.

Reimbursement Disclaimer: Coloplast provides this information for convenience and your general reference only. It does not constitute legal advice or a recommendation regarding clinical practice. Reimbursement, coverage and payment policies can vary from one insurer and region to another and is subject to change without notice. The provider has the responsibility to determine medical necessity. Coloplast does not guarantee coverage or payment of products and Coloplast makes no guarantee that the use of this information will prevent differences of opinion or disputes with Medicare, insurers, or other payers as to the correct form of billing or the amount that will be paid. This information is provided for your general information only and is not intended to replace any advice you receive from your own internal or external insurance coverage consultants, reimbursement specialists or legal counsel.

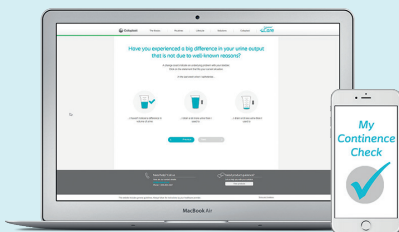
# Delivering personalized care solutions for you.

Enroll to receive personalized product & lifestyle support from a Care Advisor, educational materials and ongoing self-assessment tools. Support includes product access coordination with a supplier that will take your insurance, as well as community resources, such as podcast, webinars and local events & support groups. As you adjust to using catheters, we are here to help make your life easier.

**Simply. Reliably. For you**



Clinician-validated Education



Tools for Self-Assessment



Coloplast Care Advisor



Product access and guidance\*

**Enroll in Coloplast Care today!**

Scan the QR code with your smartphone camera to sign up



**Call 1-866-226-6362**

**Visit [bladder.coloplastcare.us](https://bladder.coloplastcare.us)**

\*Samples available with valid prescription only. Limitations apply.

Information from Coloplast Care is for educational purposes only. It is not intended to substitute for professional medical advice and should not be interpreted to contain treatment recommendations. You should rely on the healthcare professional who knows your individual history for personal medical advice and diagnosis.